



## County Durham Families Information Service

# Guide Dogs - Family Support Team

Guide Dogs offer a wide range of services and support for anyone experiencing sight loss. From babies to seniors – we're here to help every step of the way.

We are working towards a world where people with sight loss are never left out of life. Please give us a call on 0800 953 0113, visit [www.guidedogs.org.uk](http://www.guidedogs.org.uk) or email [info@guidedogs.org.uk](mailto:info@guidedogs.org.uk)

## Who to contact

<b>Contact position</b>	Family Support Team
<b>Telephone</b>	0800 781 1444
<b>E-mail</b>	<a href="mailto:info@guidedogs.org.uk">info@guidedogs.org.uk</a>
<b>Website</b>	<a href="http://www.guidedogs.org.uk">www.guidedogs.org.uk</a>

## Where to go

<b>Address</b>	Hillfields Reading Road Burghfield Common Reading Berkshire
<b>Postcode</b>	RG7 3YG

## Other details

<b>Referral required?</b>	Yes
<b>Referral and availability notes</b>	<ul style="list-style-type: none"><li>• Orientation and Mobility Services</li><li>• Guide Dog Service</li><li>• My Guide Sighted Guide Service</li><li>• Movement Matters - contact us for details</li><li>• Family Support - free</li><li>• Education Support - free</li><li>• Technology - free</li><li>• Custom Eyes and Books - standard RRP per book</li></ul>

Open referral system - anyone can refer.

All Guide Dogs services work together and also refer internally. Children and young people do not need to have a certificate of visual impairment (CVI) to receive our services but must have some form of sight loss.

Call the Families Information Service: **03000 269 995** or email: **[fis@durham.gov.uk](mailto:fis@durham.gov.uk)**



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